Index no. NCI Agency	IFB Source Document	IFB Paragraph Reference	Questions	Proposed Answers
1	Book I - 2_ Bidding Sheets	CLIN 1.1.3	On the Laptop you demand „Kensington lock socket". Our vendor does offer a chassis lock solution from Noble. We kindly ask you to also allow noble lock solutions.	The Noble lock is acceptable as the analogue to a Kensington lock.
2	Book I - 2_ Bidding Sheets	CLIN 1.1.3	Can you please explain what you mean with "chassis mountable" in terms of media converters?	The accessory devices shall have the ability to be mounted on a chassis of another device, for example using a Velcro or adhesive.
3	Book I - 2_ Bidding Sheets	CLIN 1.1.5	One of the requirements of the scanner is " 1000Base-T RJ45". Checking the available options on the market showed that we couldn't find a suitable device which has a 1000base-t rj45 or lower connector. The devices we could find have a USB port. Therefore we kindly ask you to delete the requirement "1000Base-T RJ45"	No this is not acceptable, the requirement stands.
4	Book I - 2_ Bidding Sheets	CLIN 1.1.6	In the printer requirements you demand "3 x trays supporting A3 and A4, 500 sheets each" We assume that a multipurpose tray also counts as a tray. If not please specify what you understand as a "tray".	Each tray shall to support 500 pages of A4 size at minimum, at least one tray shall support 500 pages of A3.
5	Book I - 2_ Bidding Sheets	CLIN 1.1.6	One of the requested features for the MFP is "Access Control at Printer". To our understand a pin secured print out is a access control as only the person knowing the pin can actually print out the print job. Is our understanding correct? If not please specify in more detail what you expect.	Yes, this is correct.
6	Book I - 2_ Bidding Sheets	CLIN 1.1.2 CLIN 1.1.3	For the PC, Workstation and Laptop you demand "Trusted Platform Module (TPM) 2.0 (or later) chip on the motherboard". Would you please also accept a software TPM 2.0 in the CPU?	Yes, TPM 2.0 implementation in CPU is accepted.
7	Book II	Annex A Technical Specifications TS - 13	You demand the following: "TS-13 The Contractor shall ensure that devices delivered under the Contract are "Compatible with Windows 7". TS-14 The Contractor shall ensure that all of the components used in the devices which interact with the operating system are listed in the Microsoft Windows Compatible Products List (http://sysdev.microsoft.com/en-GB/hardware/lpl/) as "Windows 7" certification." Considering the very short given timeframe it won't be possible for us to get demo units for benchmarking in time to our premises which are Windows 7 compatible. We therefore kindly ask you to delete these two requirements	No, this is not acceptable, the requirement stands.
8	Book II	SOW 7.8.1	7.8.1 requires that all devices will be offered with a 3 year next business day onsite replacement warranty. Since the places of delivery cover various countries and continents the warranty requirements will lead to high prices for this services. We therefore recommend to change this requirement to a six month OEM warranty with a pick up and return service.	No, this is not acceptable, the requirement stands.
9	Book II	Book I - BI, Annex C-11	You require certification for compliance with ISO-9001:2008. There is currently ISO-9001:2015 available against which certification is provided. Will you accept certification to that version of the standard?	Yes, both certifications will be accepted.
10	Book II	SOW Annex A A.1.8	For the DVD roboter you demand Thermal inkjet technology. As the previously asked model is close to be end-of-life we kindly ask you to also allow other printing technologies like for example Inkjet and Thermal retransfer .	The SOW A.1.8 DVD Robot, Print method requirement has been removed. Both methods are acceptable.
11	Book II	SOW Annex A A.1.8	For the DVD roboter you demand the following features "CD: CD-R, CDRW, CD-Audio (CD-DA), Video-CD, MP3 to CD-Audio and most other industry-standard CD formats DVD: DVD±R, DVD±RW, DVD±DL".Some of this formats are outdated and only supported by a limited amount of vendors. Could you please consider to delete CD-DA and Video-CD	Yes this is acceptable, the requirement has been amended.
12	Book II	SOW Annex A A.1.8	The printing resolution for the DVD roboter is quiet high. To enable more competition we would appreciate if you could lower the DPI requirement to 400.	The SOW A.1.8 DVD Robot, the required print resolution is 400dpi.
13	Book II	SOW Annex A A.1.3	With position 24 of the notebook you demand the following "Media convertor 10/100/1000Base-T RJ45 to 100Base-FX SC, switching power adapter, chassis mountable" . We were not able to find a fitting product and therefore kindly ask you to change the requirement from "10/100/1000mbit" to"10/100mbit".	The "Chassis mountable" requirement has been removed.
14	Book II	SOW Annex A A.1.3	Furthermore we were able to find from a pricing perspective more attractive products for the 100mbit-FX SC media converter if you would lower the requirement from "10/100/1000mbit" to "100mbit" only. Would that be acceptable?	No, this is not acceptable, the requirement stands.